

atlantic coast holiday park



booking forms

BOOKING FORM – TENT AND TOURING

PLEASE USE CAPITALS

YOUR DETAILS

Name of Customer _____

(must be over 21)

Address: _____

Post Code: _____

Telephone: _____

Mobile: _____

Email: _____

Names of people in party (please state ages if under 21)

Hirer.....Age.....

(2).....Age.....

(3).....Age.....

(4).....Age.....

(5).....Age.....

(6).....Age.....

ADDITIONAL INFORMATION

I acknowledge having received (and accepted the terms therein) a copy of each of the following attached overleaf: (please tick to confirm):

Terms & Conditions Touring Tariff Park Rules

No gazebos allowed on site.

PAYMENT

To secure your booking please send a deposit of £20.00 per week per pitch with the balance to be paid 6 weeks prior to arrival or full payment if you are booking within 6 weeks of your holiday start date.

PLEASE MAKE ALL CHEQUES PAYABLE TO:

ATLANTIC COAST PARK

Please complete the booking form and post back to Atlantic Coast Holiday Park, 53 Upton Towans, Hayle, Cornwall, TR27 5BL. Once we have received your completed booking form and deposit, we will write to you to confirm your booking.

YOUR REQUEST

Start Date (from 12 noon): _____

Departure Date (before 11 am): _____

No. Tourers/Motor homes: _____ No. Tents: _____

Size of tourer/motor homes *(including towbar)**: _____

Are you bringing an Awning?† Yes No

No. of Dogs *(max 1)***: _____

Please state breeds: _____

Car Reg. (No): _____

** The maximum size of any unit allowed on a pitch (length to tow bar) is 7.5 metres (24.5 ft).*

† We only allow breathable groundsheets for awnings.

*** Dog restriction (Park rules refer).*

Total cost of booking £ _____

Deposit Paid £ _____

Methods of Payment:

cheque / postal orders / cash / visa / debit card.

Card Number: _____/_____/_____/_____

Exp. Date: _____/_____. Start date: _____/_____

Issue Number *(switch/solo only)*: _____

Security Code *(last three digits of number on sign box)* _____

Name of card holder: _____

Address of card holder: _____

Card holder signature: _____

How did you hear about us?: _____

Atlantic Coast offers a great selection of quality caravans with each comprising a comfortable & spacious lounge, gas heating and colour TV, fitted kitchen with utensils, modern bathroom with shower & comfortable bedrooms.

HIRING ACCOMMODATION

The park is open from 1st March to 7th January.

Please note that all our caravans are strictly non smoking.

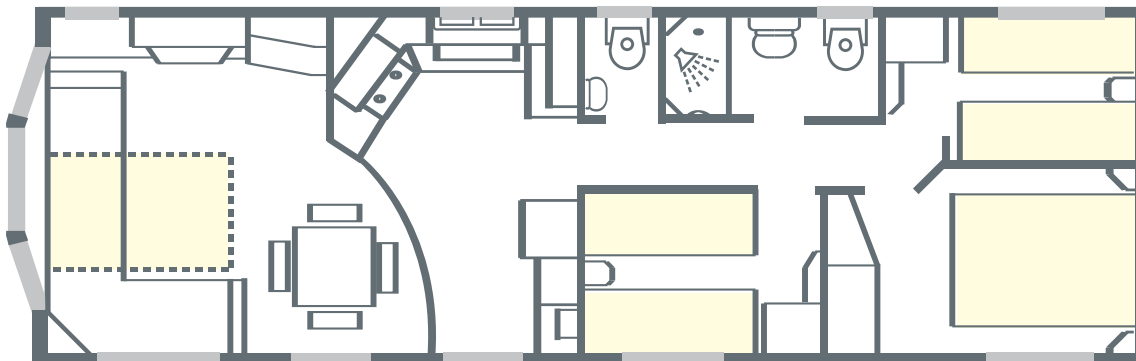
There are five types of caravan to choose from: Gold; Silver; Bronze; Pet Friendly & Disability.

- **Gold** caravans sleep 6-8 people in 2 or 3 bedrooms*. Double glazing, central heating, TV/DVD, outside veranda with patio furniture all come as standard. For further comfort, your beds are made up on arrival, and hand & bath towels are provided.
- **Silver** caravans sleep 6-8 people in 2&3 bedrooms*. Double glazing, central heating, and TV/DVD comes as standard. The 3 bedroom model has 2 full shower rooms, centre lounge, kitchen and dining room. Linen available for hire.

- **Bronze** - these caravans are modestly priced and are ideal for short breaks and small groups. Sleeping 6-8 people in 3 bedrooms*, each caravan offers double glazing with central heating. Each unit comes with a TV, fridge, microwave and full inventory.
- **Pet Friendly** – modestly priced caravans ideal for customers looking to take their family pet on holiday.
- Sleeping 4 people only, the bronze caravan offers double glazing, electric & gas heating in some models. TV, fridge, microwave and full inventory also available.
- Sleeping six people, the silver caravan is new for 2010 and comes with double glazing and central heating. This unit is available at a small supplement (see price list).
- The park accepts one dog per caravan only & some breeds are not accepted – please call for details.
- **Disability** – a modern holiday caravan with a layout suitable for the elderly & some disabled customers. Features include wider doors, lower work surfaces, extra grab rails and ramp access. Please ring us to discuss your requirements & check our Access Statement.

* With pull out bed in lounge.

TYPICAL 3 BEDROOM 8 BERTH CARAVAN



ODATION

SAFETY

All holiday caravans are fitted with a fire extinguisher, carbon monoxide & smoke detectors & fire retardant fabrics as standard. Please note the fire escape route in each caravan.

PRICES

Please refer to the price list for details of prices, discounts, short breaks & the Early Arrival Scheme.

The deposit payable at the time of booking is £50.00 per unit per week with the balance to pay 6 weeks prior to arrival or payment in full if you are booking within 6 weeks of your holiday start date. A refundable Damage Deposit of £50.00 is payable on arrival.

TOURING FACILITIES & PITCH PRICES

The park offers grass pitches with 16amp electric - hook up, lighting & fresh water/waste drains for holiday units. All pitches are sheltered by sand dunes and have easy access to the toilets & shower block, shop & launderette.

Prices are based on one holiday unit, one car and up to two people sharing. The use of showers & hot water is included within the price (see Tariff for extras). Seasonal rates also available.

A deposit of £20.00 per week/part week must be paid within 7 days of booking. The balance must be paid in full within 6 weeks of your holiday commencing.

The park accepts a maximum of 2 dogs per touring booking. Some breeds are not accepted, so please call us first.

SAFETY NOTES

To ensure minimum fire separation distances & best parking locations for vehicles on pitches, please consult the park on arrival. Your full attention is drawn to our Park Rules and the correct use of caravan awnings.

CANCELLATIONS – HIRING & TOURING

The park reserves the right to retain a fee from your deposit which is enough to cover any administration costs incurred should you cancel your holiday on or within the 6 weeks prior to arrival. This fee could amount to the full amount of your deposit. Should you cancel your booking on or within 6 weeks prior to arrival you will be required to pay between 30% - 100% of the total holiday cost. If the holiday home/pitch can be re-let, only the administration charge will apply.

PARK RULES

GENERAL (including Hiring)

1. **Groups** – no unsupervised groups under the age of 21.
2. **Vehicles** – all vehicles must be taxed and insured. Uninsured, disqualified and learner drivers are not permitted. the park speed limit is 5 MPH and please be aware of the one-way system around the park. Quad bikes, and motorised scooters are not allowed (except those adapted for mobility use). Large commercial vehicles are not permitted.
3. **Children** – you are responsible for ensuring the whereabouts and safety of your children at all times. No skateboards or scooters on park please.
4. **Liability** – the Company and its staff shall not be liable for loss or theft of, or damage or loss to, or theft from, any caravan or structure, vehicle or property about the park.
5. **Occupation** – the maximum number of people in each caravan must not exceed the number of berths recommended by the manufacturer.
6. **Noise** – please keep the noise down after 10 pm and before 8 am.
7. **Refuse** – please dispose of all your holiday waste in the containers provided and use the recycling facilities as indicated. The facilities should not be used for the disposal of your household rubbish.
8. **Conduct** – no customer shall do or permit to be done anywhere on the park an act or action which may become a nuisance to, damage, annoyance, or inconvenience to the company, its customers or neighbours.
9. **No Smoking** – please remember that all hiring caravans, laundrette, toilet & shower block and office are designated as 'no smoking' areas.

10. **Dogs** – up to 2 well behaved dogs are allowed onto the park at the sole discretion of the Park Manager (1 for hiring bookings) and 'Assistance Dogs' are very welcome. Dogs must be kept on a lead at all times and must be kept off the bedding and furniture. Any dog identified as dangerous under the present legislation (Pit Bull Terrier, Japanese Tosa, Dogo Argentino and Filo Brasileiro) will not be allowed on the park. Dogs only in pet friendly designated holiday homes.
11. **Boats & Jet Skis** – the park has no storage space for such craft.

TOURING

1. **Positioning of Units** – to ensure minimum fire separation distances and the best parking location for your vehicle, customers should liaise with the Park Manager upon arrival.
2. **Condition of Unit** – touring caravans & motor homes must be in good condition and fit for use. The Manager reserves the right to refuse entry to any customer whose caravan is in poor condition.
3. **Awnings & Gazebos** – the Park is happy to accept awnings onto the park. The use of Gazebos is not permitted. Windbreakers can be used at the managers discretion.
4. **Toilet Waste** – please use the Elsan point provided for portable toilet waste (located on the touring field).
5. **Shower Block** – the door to the shower room remains locked at all times but the keys are available from Reception.

A copy of the full version of these rules is available from the Park Office upon request.

The management and staff hope that you will have a happy and enjoyable holiday here at Atlantic Coast.

BY SIGNING THIS AGREEMENT YOU AGREE TO BE BOUND BY THE TERMS AND CONDITIONS BELOW

GENERAL

1. A reservation will be confirmed when you have signed and returned the agreement to us with the necessary deposit or payment to confirm the holiday. We will then sign and retain the agreement as confirmation of our contract with you. A copy will be forwarded to you if requested.
2. If you cancel a booking prior to your holiday please call quickly so that we can re-allocate the caravan/pitch. On the same day send us your confirmation/invoice by recorded delivery. Your cancellation is only effective from the date we receive written notification, which will be acknowledged.
3. We reserve the right to levy cancellation charges in respect of cancelled bookings (whether before, on or within the 6 weeks prior to arrival), including a cancellation fee from your deposit which is sufficient to cover any administration charges incurred in reletting your caravan/pitch. If you have already paid the balance of the total cost of booking by the required time you will be refunded the % of the balance of the total cost not payable. In the event that you cancel your booking and this is cancelled before the start of the 6 week period you will not be required to pay the balance of the holiday cost and this will be refunded to you.
4. The total booking cost is the total price payable for the caravan or pitch inclusive of VAT, the deposit amount and any optional extras. The total cost, less any deposit paid shall be payable by you in pounds sterling (with cheques payable to "Atlantic Coast Park") on or before the Arrival Date. We retain the right to correct any errors in advertisements which impact on the total booking cost and which is drawn to your attention at the time of sending your deposit to us.
5. We suggest that you obtain sufficient levels of insurance cover for the cancellation of your holiday, damage to third party property, personal injury and loss of contents. Normanhurst Enterprises Ltd carries public liability cover for personal injury, public liability and third party insurances only. All vehicles brought onto the park must be taxed, insured and must display a current road fund licence. The speed limit is 5 MPH.
6. We may terminate this Agreement if you fail to pay the total booking charge and any other sums due under the Agreement in full accordance with these terms and conditions or; if you commit a breach of any of these terms and conditions or; if you are in breach of the Site Rules and fail to remedy the breach to the satisfaction of the Managers.
7. We do not exclude or restrict liability for death or personal injury resulting from our negligence.
8. Subject to paragraph 7, we will not be liable to you for any losses that were not reasonably foreseeable to both parties when the Agreement was formed; or losses that were not caused by any breach of these terms and conditions on our part except caused by our own negligence; or business losses.
9. Nothing in these terms and conditions shall affect your statutory rights nor are they intended to confer any benefit to a third party under the Provision of Contracts (Rights of Third Parties) 1999. These terms and conditions of use shall be construed and interpreted in accordance with the relevant U.K. law.

HIRING

10. Bookings commence at 3.00 pm on the Arrival Date and will end at 10 am on the Departure Date. If you fail to collect the keys by 8 pm (unless otherwise agreed), we may arrange for the caravan to be re-let – and this may increase the deposit returned to you.
11. The number of persons including children must be clearly stated on the booking form and must not exceed the number of berths available. The required deposit is stated in this Agreement and shall be paid to us before this Agreement is completed. The keys shall not pass to you until we have received the total booking charge.
12. Check that the caravan and its facilities are satisfactory for your purposes before entering this Agreement. All vans are fully equipped except for towels. If we fail to supply accommodation to you because of a failure *on our part* under this Agreement then we will refund the cost of your holiday.
13. Please note that all accommodation is strictly non smoking.
14. You agree to comply by the standard set out in the Park Rules (a copy of the full version is available from the Park Office).

PITCH HIRE

15. Bookings commence at Noon on the Arrival Date and will end at 11 am on the Departure Date. If you fail to check – in by 8 pm (unless otherwise agreed), we may arrange for the Pitch to be re-let – and this may increase the deposit returned to you. You shall not be allowed onto the Pitch until we have received the total booking charge.
16. Check that the pitch and its facilities are satisfactory before entering this Agreement. You agree to bring on no more than one unit and vehicle and you are solely responsible for securing them properly and removing them thereafter. To prevent the spread of fire, please ensure that there is a clear distance of at least 3 metres between your awning and the next caravan. Do not store flammable liquids, within your awning.
17. We reserve the right to inspect any unit prior to it being moved onto a Pitch. Should it fail to achieve the required standards, you will not be permitted to start your holiday. You may request that an alternative unit be used for the duration of the booking, subject to a reasonable adjustment in the booking cost.
18. If we fail to supply a pitch to you because of a failure *on our part* to carry out our obligations then we will offer you a full refund of the cost of your holiday. Refunds are not given for factors beyond our control e.g. bad weather.
19. Hook-ups: the park does not accept any responsibility for any accident or damage arising from the use of unsuitable electrical equipment by you and portable generators are not allowed.
20. You agree to comply by the standards set out in the Park Rules (a copy of the full version is available from the Park Office).

Customer Signature: _____ Date: _____

Manager Signature (on behalf of the Company): _____ Date: _____



Atlantic Coast Holiday Park

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Cornwall TR27 5BL

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